Coverage for: Individual + Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.bcbsil.com</u> or by calling 1-800-458-6024. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.health.care.gov/sbc-glossary/">https://www.health.care.gov/sbc-glossary/</a> or call 1-855-756-4448 to request a copy.

| <b>Important Questions</b>   | Answers  | Why This Matters:  |
|--|--|--|
| What is the overall deductible?                                      | For In-Network:<br>\$2,000 Individual /\$4,000 Family<br>For Out-of-Network:<br>\$15,000 Individual /\$30,000<br>Family  | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .  |
| Are there services covered before you meet your deductible?          | Yes. Certain preventive care, services that charge a copay, prescription drugs, and emergency room services are covered before you meet your deductible.                                       | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other deductibles for specific services?                   | No.  | You don't have to meet <u>deductibles</u> for specific services.   |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | For In-Network<br>\$2,000 Individual /\$4,000 Family<br>For Out-of-Network<br>\$30,000 Individual /\$60,000<br>Family<br>Prescription drug expense limit:<br>\$1,000 Individual/\$3,000 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.  |
| What is not included in the out-of-pocket limit?                     | <u>Premiums</u> , <u>balance-billing</u> charges and health care this <u>plan</u> doesn't cover.   | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .   |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See <u>www.bcbsil.com</u> or call 1-800-458-6024 for a list of <u>Network Providers</u> .   | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u>   |

Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

| <b>Important Questions</b>                                 | Answers | Why This Matters:   |
|--|---------|---|
|  |         | <u>billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No.     | You can see the <u>specialist</u> you choose without a <u>referral</u> .  |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

|   |   |   | What You Will Pay  |  |  |  |
|---|---|---|--|--|--|--|
|   | Common<br>Medical Event                                     | Services You May Need   | In-Network Providers (You will pay the least)  | Out-of-Network  Providers  (You will pay the most) | Limitations, Exceptions, & Other Important Information   |  |
|   |   | Primary care visit to treat an injury or illness Specialist visit       | \$25 <u>copay</u> /visit;<br><u>deductible</u> does not apply<br>\$50 <u>copay</u> /visit;<br><u>deductible</u> does not apply | 40% coinsurance                                    | None   |  |
| ļ | f you visit a health care<br>provider's office or<br>clinic | Preventive care/screening/<br>immunization                              | No Charge; deductible does not apply   | 40% coinsurance                                    | Certain women's <u>preventive services</u> will be covered with no cost to the member. For a full list of these services, please contact BCBS Customer Service.  You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |  |
|   | f you have a test   | <u>Diagnostic test</u> (x-ray, blood work) Imaging (CT/PET scans, MRIs) | No Charge No Charge  | 40% coinsurance 40% coinsurance                    | Preauthorization may be required; see your benefit booklet* for details.   |  |

<sup>\*</sup>For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsil.com</u>.

|  |  | What You Will Pay   |  |   |  |
|--|--|---|--|---|--|
| Common<br>Medical Event  | Services You May Need                          | In-Network Providers (You will pay the least)   | Out-of-Network<br>Providers                                    | Limitations, Exceptions, & Other Important Information  |  |
|  |  |   | (You will pay the most)  |   |  |
| If you need drugs to   | Generic drugs                                  | \$7 Retail <u>copay</u> /<br>prescription; \$14 Mail<br>order <u>copay</u> / prescription   | \$7 Retail <u>copay</u> / prescription                         | For <u>Out-of-Network</u> drug provider you are responsible for 25% of the eligible amount                                      |  |
| treat your illness or condition  | Preferred brand drugs                          | \$50 Retail <u>copay</u> /<br>prescription; \$100 Mail<br>order <u>copay</u> / prescription | \$50 Retail <u>copay</u> / prescription                        | after the <u>copay</u> . Retail covers a 30 day supply mail order covers a 90 day supply.                                       |  |
| More information about prescription drug coverage is available at www.bcbsil.com   | Non-preferred brand drugs                      | \$100 Retail copay /<br>prescription; \$200 Mail<br>order copay / prescription              |  | Certain women's preventive services will be covered with no cost to the member. RX Out-of-Pocket Expense Limit:                 |  |
|  | Specialty drugs                                | Various <u>copayments</u> may apply   | Not Covered  | \$1,000 Individual/\$3,000 Family   |  |
| If you have outpatient   | Facility fee (e.g., ambulatory surgery center) | No Charge   | 40% coinsurance  | Preauthorization may be required.   |  |
| surgery  | Physician/surgeon fees                         | No Charge   | 40% coinsurance  | None  |  |
| If you need immediate medical attention  | Emergency room care                            | \$200 <u>copay</u> /visit;<br><u>deductible</u> does not apply                              | \$200 <u>copay</u> /visit;<br><u>deductible</u> does not apply | Copay waived if admitted.   |  |
|  | Emergency medical transportation               | No Charge   | No Charge  | <u>Preauthorization</u> may be required for non-emergency transportation; see your benefit booklet* for details.                |  |
|  | Urgent care                                    | No Charge   | 40% coinsurance  | None  |  |
| If you have a hospital stay  | Facility fee (e.g., hospital room)             | No Charge   | 40% coinsurance  | <u>Preauthorization</u> required; see your benefit booklet* for details.  |  |
| Stay   | Physician/surgeon fees                         | No Charge   | 40% coinsurance  | None  |  |
| If you need mental<br>health, behavioral<br>health, or substance<br>abuse services | Outpatient services                            | No Charge   | 40% coinsurance  | Preauthorization may be required; see your benefit booklet* for details.  PCP copay applies to psychotherapy office visit only. |  |
| anase sei Aires  | Inpatient services                             | No Charge   | 40% coinsurance  | <u>Preauthorization</u> required.   |  |

<sup>\*</sup>For more information about limitations and exceptions, see the  $\underline{plan}$  or policy document at  $\underline{www.bcbsil.com}$ .

|   |   | What You Will Pay   |                                    |  |  |
|---|---|---|------------------------------------|--|--|
| Common<br>Medical Event                       | Services You May Need                     | In-Network Providers (You will pay the least)                 | <u>Out-of-Network</u><br>Providers | Limitations, Exceptions, & Other Important Information   |  |
|   |   | (   | (You will pay the most)            |  |  |
|   | Office visits                             | \$25 <u>copay</u> /visit;<br><u>deductible</u> does not apply | 40% coinsurance                    | <u>Copay</u> applies to first prenatal visit (per pregnancy).  |  |
| If you are pregnant                           | Childbirth/delivery professional services | No Charge   | 40% coinsurance                    | Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) |  |
|   | Childbirth/delivery facility services     | No Charge   | 40% coinsurance                    | Preauthorization required.   |  |
|   | Home health care                          | No Charge   | 40% coinsurance                    |  |  |
|   | Rehabilitation services                   | No Charge   | 40% coinsurance                    | Preauthorization required.   |  |
|   | <u>Habilitation services</u>              | No Charge   | 40% coinsurance                    | <u>r reauthorization</u> required.   |  |
| If you need help                              | Skilled nursing care                      | No Charge   | 40% coinsurance                    |  |  |
| recovering or have other special health needs | Durable medical equipment                 | No Charge   | 40% coinsurance                    | Preauthorization required. Benefits are limited to items used to serve a medical purpose. <u>Durable Medical Equipment</u> benefits are provided for both purchase and rental equipment (up to the purchase price).                        |  |
|   | Hospice services                          | No Charge   | 40% coinsurance                    | <u>Preauthorization</u> required.  |  |
| If your child needs                           | Children's eye exam                       | Not Covered   | Not Covered                        |  |  |
| dental or eye care                            | Children's glasses                        | Not Covered   | Not Covered                        | None   |  |
| ucilial of eye care                           | Children's dental check-up                | Not Covered   | Not Covered                        |  |  |

## **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care (Adult and Children)

- Long-term care
- Routine eye care (Adult and Children)
- Routine foot care (with the exception of person with diagnosis of diabetes)
- Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Bariatric surgery
- Chiropractic care
- Hearing aids

- Infertility treatment
- Most coverage provided outside the United States.
   See www.bcbsil.com
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing (with the exception of inpatient private duty nursing)

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the <u>plan</u> at 1-800-458-6024, U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>, or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="https://www.tealthCare.gov">Health Insurance Marketplace</a>. For more information about the <a href="https://www.tealthCare.gov">Marketplace</a>, visit <a href="https://www.tealthCare.gov">www.tealthCare.gov</a> or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Illinois at 1-800-458-6024 or visit <u>www.bcbsil.com</u>, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Illinois Department of Insurance at (877) 527-9431 or visit <u>http://insurance.illinois.gov</u>.

## **Does this plan provide Minimum Essential Coverage? Yes**

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

# **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-458-6024.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-458-6024.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-458-6024.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-458-6024.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

## **About These Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$2,000 |
|---|---------|
| Specialist copayment                          | \$50    |
| Hospital (facility)                           | \$0     |
| ■ Other                                       | \$0     |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| <b>Total Example Cost</b>       | \$12,700 |  |
|---------------------------------|----------|--|
| In this example, Peg would pay: |          |  |
| Cost Sharing                    |          |  |
| <u>Deductibles</u>              | \$2,000  |  |
| <u>Copayments</u>               | \$30     |  |
| Coinsurance                     | \$0      |  |
| What isn't covered              |          |  |
| Limits or exclusions            | \$60     |  |
| The total Peg would pay is      | \$2,060  |  |

# Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$2,000 |
|---|---------|
| Specialist copayment                          | \$50    |
| ■ Hospital (facility)                         | \$0     |
| ■ Other                                       | \$0     |

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

| In this example, Joe would pay: |         |  |
|---------------------------------|---------|--|
| Cost Sharing                    |         |  |
| <u>Deductibles</u>              | \$900   |  |
| <u>Copayments</u>               | \$1,100 |  |
| <u>Coinsurance</u>              | \$0     |  |
| What isn't covered              |         |  |
| Limits or exclusions \$20       |         |  |
| The total Joe would pay is      | \$2,020 |  |

# Mia's Simple Fracture (in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$2,000 |
|---|---------|
| Specialist copayment                          | \$50    |
| ■ Hospital (facility)                         | \$0     |
| ■ Other                                       | \$0     |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

**Total Example Cost** 

\$5,600

| Total Example ooot              | Q2,000  |  |
|---------------------------------|---------|--|
| In this example, Mia would pay: |         |  |
| Cost Sharing                    |         |  |
| <u>Deductibles</u>              | \$1,600 |  |
| <u>Copayments</u>               | \$400   |  |
| <u>Coinsurance</u>              | \$0     |  |
| What isn't covered              |         |  |
| Limits or exclusions            | \$0     |  |
| The total Mia would pay is      | \$2,000 |  |

\*Note: Patient Pays Amount is capped at the individual out of pocket limit. Total Amounts may not add up due to rounding.

**Total Example Cost** 

\$2.800



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#### Health care coverage is important for everyone.

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984. We provide free communication aids and services for anyone with a disability or who needs language assistance.

We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability. If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator 300 E. Randolph St., 35th Floor

Chicago, IL 60601

855-664-7270 (voicemail) Phone:

TTY/TDD: 855-661-6965 855-661-6960 Fax:

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services 200 Independence Avenue SW

Room 509F, HHH Building 1019 Washington, DC 20201

Phone: 800-368-1019 800-537-7697 TTY/TDD:

https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf Complaint Portal:

https://www.hhs.gov/civil-rights/filing-a-Complaint Forms:

complaint/complaint-process/index.html

|                          | To receive language or communication assistance free of charge, please call us at 855-710-6984.                                     |
|--------------------------|---|
| Español                  | Llámenos al 855-710-6984 para recibir asistencia lingüística o comunicación en otros formatos sin costo.                            |
| العربية                  | لتلقي المساعدة اللغوية أو التواصل مجانًا، يرجى الاتصال بنا على الرقم 6984-710-855.  |
| 繁體中文                     | 如欲獲得免費語言或溝通協助,請撥打855-710-6984與我們聯絡。   |
| Français                 | Pour bénéficier gratuitement d'une assistance linguistique ou d'une aide à la communication, veuillez nous appeler au 855-710-6984. |
| Deutsch                  | Um kostenlose Sprach- oder Kommunikationshilfe zu erhalten, rufen Sie uns bitte unter 855-710-6984 an.                              |
| У́ <b>⊕</b> Ӻ <b>Ш</b> η | Q LHULL-SOHUK, XUJI KK LEI EIBBELLHIK, NHULHLEIR, XHULLIFT, PRE-SEIBBESS-710-6984 TJF VaG VFΣ                                       |
| اب <b>ي</b> ق ښ          | ⊒ڒڂ ۺڂڒڏ 10-710-858 ڙڍڙڙ ڏڏج جيڙڛڇ؞ڎڒڂ ڗ□ڙ ڌڙڙڊڊ ڒڙڇڍڙڙڙيڙ ٿ € پخ ٿ   |
| Italiano                 | Per assistenza gratuita alla lingua o alla comunicazione, chiami il numero 855-710-6984.  |
|                          | 언어 또는 의사소통 지원을 무료로 받으려면 855-710-6984번으로 전화해 주세요.  |
| Navajo                   | Nin1: Doo bilag1ana bizaad dinits'1'g00, sh1 ata' hodooni n7n7zingo, t'11j77k'eh bee n1haz'1. 1-866-560-4042 j8 hod7lni.            |
| فارسى                    | برای دریافت کمک زبانی یا ارتباطی رایگان، لطفاً با شماره 6984-710-855 تماس بگیرید.   |
| Polski                   | Aby uzyskać bezpłatną pomoc językową lub komunikacyjną, prosimy o kontakt pod numerem 855-710-6984.                                 |
| Русский                  | Чтобы бесплатно воспользоваться услугами перевода или получить помощь при общении, звоните нам по телефону 855-710-6984.            |
| Tagalog                  | Para makatanggap ng tulong sa wika o komunikasyon nang walang bayad, pakitawagan kami sa 855-710-6984.                              |
| اردو                     | مفت میں زبان یا مواصلت کی مدد موصول کرنے کے لیے، براہِ کرم ہمیں 6984-710-855 پر کال کریں۔   |
| Tiếng Việt               | Để được hỗ trợ ngôn ngữ hoặc giao tiếp miễn phí, vui lòng gọi cho chúng tôi theo số 855-710-6984.                                   |